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Study into the development of Product Environmental Footprint Category Rules for shampoo

*Report prepared by **Quantis***

Final version, April 2016

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22 measure, understand and manage the environmental impacts of their products, services and
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32 applying its knowledge and expertise to accompany clients in transforming LCA results into decisions
33 and action plans. More information can be found at www.quantis-intl.com.

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35 This report has been prepared by Quantis' Swiss office.

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124 detailed descriptions of each term used in the equation) 25

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126

127 **Abbreviations and acronyms**

CAS	Chemical Abstracts Service
CFC	Chlorofluorocarbons
CTUe	PAF.m3.d/kg emitted
CTUh	cases/kg emitted
DID	Detergent Ingredients Database
EC	European Commission
EOL	End-of-life
EFFCI	European Federation for Cosmetic Ingredients
EU 28	The European Union composed of 28 Member States
IEA	International Energy Agency
JRC	Joint Research Centre
LCA	Life Cycle Assessment
LCI	Life Cycle Inventory
LCIA	Life Cycle Impact Assessment
m3/FU	Cubic meters per functional unit
MJ/FU	Mega joules per functional unit
NACE	Nomenclature Générale des Activités Economiques dans les Communautés Européennes
PCR	Product Category Rules
PE	Polyethylene
PEF	Product Environmental Footprint
PEFCR	Product Environmental Footprint Category Rules
PET	Polyethylene terephthalate
PP	Polypropylene
TS	Technical secretariat
UCTE	The Union for the Coordination of Transmission of Electricity
WWT	Wastewater treatment

128

129

130 **1 Introduction**

131 Cosmetics Europe submitted an application to participate in the European Commission’s Product
132 Environmental Footprint (PEF) pilot but was not among the selected projects. As a result, Cosmetics
133 Europe decided to proceed with an internal “shadow” PEF, where the European Commission’s PEF
134 guidelines were followed as closely as possible. The PEF guidelines provide detailed and
135 comprehensive technical guidance on how to conduct a PEF study. PEF studies may be used for a
136 variety of purposes, including in-house management and participation in voluntary or mandatory
137 programs.

138 This PEFCR Report describes the outcome of Cosmetics Europe’s project to investigate the feasibility
139 and relevance of establishing PEFCR for shampoo and, as such, is informed by the PEF guidelines. The
140 Report was prepared to reflect the recommended structure for establishing Product Environmental
141 Footprint Category Rules for shampoo.

142 **2 General information about the PEFCR**

143 **2.1 Technical Secretariat**

144 List of members of the Technical Secretariat.

- 145 • Henkel: Werner Schuh (Chairman)
- 146 • L’Oréal: Jean-Florent Campion (Vice-Chairman)
- 147 • LVMH: Alexandre Capelli
- 148 • Unilever: Francis Dekker, Henry King
- 149 • FEBEA: Virginie d’Enfert
- 150 • Chanel: Hélène Orliac
- 151 • Oriflame: Natasha Williams O’Hanlon
- 152 • Pierre Fabre: Laure Guiraud, Séverine Roullet
- 153 • Estée Lauder: Michael Krugman
- 154 • Cosmetics Europe: Manuela Coroama (Task Force Manager)
- 155 • Quantis: Lindsay Lessard, Simone Pedrazzini, Sebastien Humbert, Carole Dubois

156 **2.2 Consultations and stakeholders**

157 **1st consultation (internal):** a consultation based on the screening study and the 1st draft of this PEFCR
158 Report was held. The stakeholders represented members of Cosmetics Europe, including the Technical
159 Secretariat members. The PEFCR Report was improved based on the comments received and a 2nd
160 draft was proposed.

161 **2nd consultation (internal):** a consultation based on the 2nd draft of the PEFCR Report was held. The
162 stakeholders represented the wider membership of Cosmetics Europe, including the Technical
163 Secretariat members. The PEFCR Report was further improved based on the feedback received.

164 **3rd consultation (external):** a consultation of 13 external stakeholders, based on the 2nd draft of the
165 PEFCR Report, was conducted. This document takes into account the comments received during this
166 consultation.

167 **2.3 Date of publication and review**

168 Date of publication: April 2016

169 Date of review: not applicable.

170 **2.4 Geographic region**

171 This PEFCR Report was developed within a European context and it is valid for all products within
172 scope produced and sold in Europe. Information in this Report may be relevant for shampoo
173 manufactured outside of Europe, but would need to be assessed on a case-by-case basis

174 **2.5 Language(s) of PEFCR**

175 The original language of this PEFCR Report is English. It is currently not foreseen to translate this
176 document in other languages. The original English version supersedes translated versions in case of
177 conflicts.

178 **3 Methodological inputs and compliance**

179 The PEFCR Report has been prepared using the following documents as references:

- 180 • European Commission (2013). 2013/179/EU: Commission Recommendation of 9 April 2013
181 on the use of common methods to measure and communicate the life cycle environmental
182 performance of products and organisations. Also referred to as “Product Environmental
183 Footprint Guide” or “PEF Guide”;
- 184 • European Commission (2015c). Environmental Footprint Pilot Guidance document. Guidance
185 for the implementation of the EU Product Environmental Footprint (PEF) during the
186 Environmental Footprint (EF) Pilot Phase, v. 5.1, September 2015. Also referred to as “PEF
187 Guidance (2015c)”.
- 188 • BP X30-323-5 (AFNOR, 2011), *Methodology for the environmental impact assessment of*
189 *shampoos*.

190 **4 PEFCR review and background information**

191 **4.1 PEFCR review panel**

192 The PEFCR Report has not been reviewed by an external review panel.

193 **4.2 Review requirements for the PEFCR document**

194 The PEFCR Report has not undergone a critical review.

195 **4.3 Reasoning for development of PEFCR**

196 This PEFCR Report has been developed based on an initiative of Cosmetics Europe and its members in
197 order to follow and contribute to the European Commission's initiative a "Single Market for Green
198 Products". It was not developed within an official PEF pilot but followed as much as possible the official
199 guidelines and processes. Cosmetics Europe ultimately aims at providing for its members
200 comprehensive and high quality guidelines for assessing the environmental impact of shampoos.

201 **4.4 Conformity with the PEFCR Guidance**

202 This document has been prepared in conformance with the "Guidance for the Implementation of the
203 EU PEF during the Environmental Footprint (EF) pilot phase - Version 5.1 – September 2015".

204 **5 PEFCR scope**

205 This PEFCR Report addresses the product category "shampoo" for different types of hair; this may
206 include, for example, shampoo for fine hair, greasy/oily hair, etc. The four main functions of shampoo
207 considered are:

- 208 1. Hair cleansing (including a minimum of hair care efficacy)
- 209 2. Hair conditioning
- 210 3. Anti-dandruff activity
- 211 4. Protection of sensitive target groups (children, sensitive scalp)

212 From these four functions, five shampoo categories were defined, based on combinations of
213 functions, which provide to the consumer a specific service. The environmental footprint must be
214 compared only between products from the same category:

- 215 1. Hair cleansing
- 216 2. Hair cleansing and hair conditioning (2 in 1 product)
- 217 3. Hair cleansing and anti-dandruff activity
- 218 4. Hair cleansing and hair conditioning and anti-dandruff activity
- 219 5. Hair cleansing and protection of sensitive target groups (children, sensitive scalp)

220

221 5.1 Unit of analysis

222 The unit of analysis (the functional unit) considered is as follows:

223 **A hair wash carried out in Europe (EU 28), on average length hair**

224 The reference flow considered, i.e., the amount of product needed to provide the defined functions,
225 is 10.46 grams of shampoo (Hall *et al.*, 2011). This amount refers to the average daily use by European
226 consumers but may vary depending on the technology used, such as concentrated or powder product.

227 Any change to this reference flow must be justified.

228 Any additional functions of shampoo (e.g. anti-dandruff, sensitive scalp, etc.), must be specified in the
229 unit of analysis defined above. If the shampoo does not have any additional functions, only the original
230 unit of analysis needs to be specified.

231 Additional information on the unit of analysis is described in Table 1.

232 Table 1. Key information regarding the unit of analysis

Aspect	Detail
[WHAT]	Shampoo
[HOW MUCH]	A 10.46 gram dose of shampoo
[HOW WELL]	Shampoo for average length hair, including additional functions
[HOW LONG]	One hair wash
[CPA/NACE code]	20.42.16.30

233 5.2 Representative product

234 The representative shampoo product is a virtual product defined to reflect the key functions and types
235 of ingredients of shampoo and the most widely used packaging materials. The specific composition of
236 the representative product is detailed in section “Annex I – Representative product”. Justification of
237 the deviations from the PEF guidelines in the choice of the representative product is described in
238 “Annex IX – Deviations from EC Guidance and methodology”.

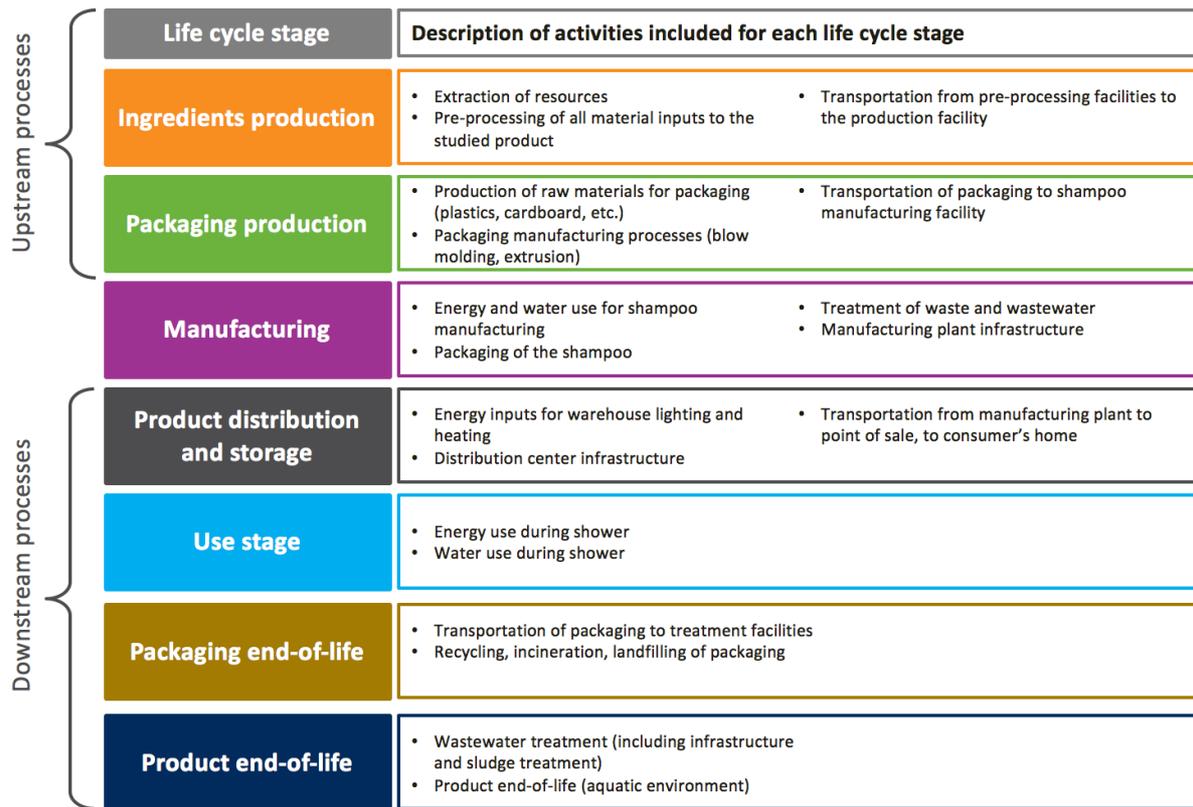
239 5.3 Product classification (NACE/CPA)

240 This PEF CR Report covers shampoos as defined by the CPA code (Statistical Classification of Products
241 by Activity in the European Economic Community, 2008 version):

242 **C 20.42.16.30 “Shampoos”**

243 5.4 System boundaries – life cycle stages and processes

244 The environmental assessment of the shampoo takes into account the life cycle stages shown in
245 Figure 1, with descriptions of what is included in each life cycle stage. Concerning capital goods for the
246 manufacturing stage, only the building is included in the scope of the study; all other capital goods are
247 excluded.



248

249

Figure 1. System boundary diagram with the main activities included per life cycle stage

250

Figure 2 presents the organizational boundaries of the system studied, highlighting activities that are under various levels of control of the organisation.

251

252

- Life cycle stages in dark grey are considered to be under full operational control of the company and full access to company-specific data is expected.

253

254

- Life cycle stages in medium grey contain processes with probable access to company-specific data (via direct suppliers); a high probable access to company-specific data is expected.

255

256

- Life cycle stages in light grey contain processes for which the company has potential access to company-specific data (no direct suppliers); a low to medium probable access to company-specific data is expected.

257

258

259

- Life cycle stages in white contain processes for which the company likely has no access to company-specific data.

260

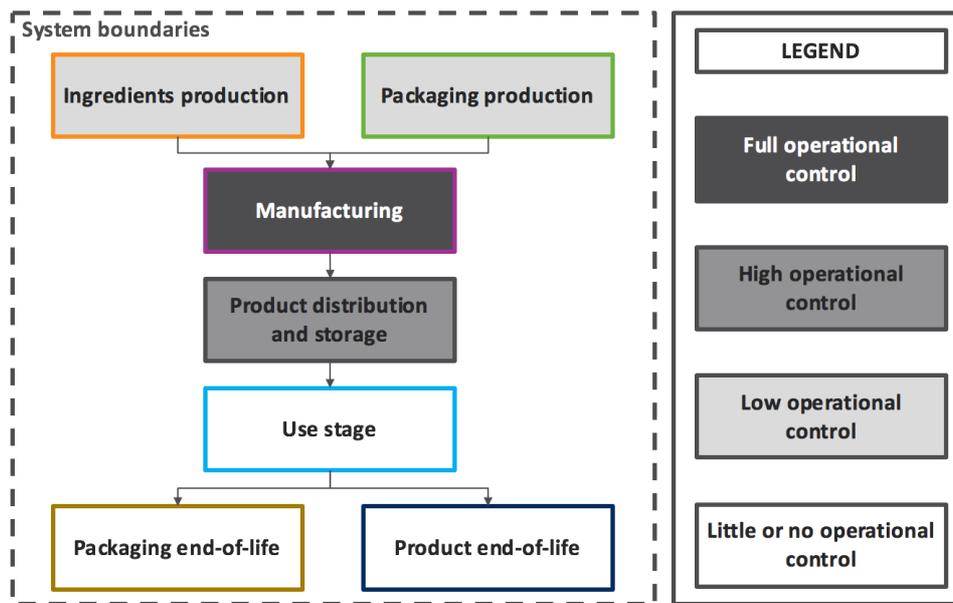


Figure 2. Organisational boundaries of the system studies

5.5 Selection of the EF Impact categories indicators

The PEF shall be performed for the full list of required impact categories in the PEF Guide (European Commission 2013), using the suggested impact categories. Table 2 provides the list of Environmental Footprint (EF) impact categories related to the assessment methods that shall be used (European Commission, 2013). For each impact category, the following information is provided:

- Impact categories
- Impact assessment model
- Impact category indicator/unit
- Source
- Classification of the methods performed in the ILCD Handbook “Recommendations for Life Cycle Impact Assessment in the European context”, JRC, 2011. The recommended characterisation models and associated characterisation factors are classified into three levels according to their quality:
 - Level I: recommended and satisfactory
 - Level II: recommended, but in need of some improvements
 - Level III: recommended, but to be applied with caution

Table 2. List of impact categories and related assessment methods used

Impact category	Model	Unit	Source	Classification
Climate change	Bern model – Global Warming potentials (GWP) over a 100 year time horizon	kg CO ₂ eq	Intergovernmental Panel on Climate Change, 2007	I
Ozone depletion	EDIP model based on the ODPs of the WMO over an infinite time horizon	kg CFC-11 eq	WMO, 1999	I
Freshwater ecotoxicity	USETox model	CTUe	Rosenbaum et al., 2008	II/III
Human toxicity – cancer effects	USETox model	CTUh	Rosenbaum et al., 2008	II/III
Human toxicity – non-cancer effects	USETox model	CTUh	Rosenbaum et al., 2008	II/III
Particulate matter	RiskPoll model	kg PM _{2.5} eq	Humbert, 2009	I
Ionising radiation	Human Health effect model	kg U ²³⁵ eq	Dreicer et al., 1995	II
Ionising radiation^a	Ecosystem quality interim model	CTUe	Garnier-Laplace et al. 2008	n/a
Photochemical ozone formation	LOTOS-EUROS model	kg NMVOC eq	van Zelm et al., 2008	II
Acidification	Accumulated Exceedance model	mol H+ eq	Seppälä et al., 2006; Posch et al., 2008	II
Terrestrial eutrophication	Accumulated Exceedance model	mol N eq	Seppälä et al., 2006; Posch et al., 2008	II
Freshwater eutrophication	EUTREND model	kg P eq	Struijs et al., 2009	II
Marine eutrophication	EUTREND model	kg N eq	Struijs et al., 2009	II
Land use	Soil Organic matter (SOM) model	kg C deficit	Milà i Canals et al., 2007	III
Water resource depletion	Swiss Ecoscarcity model	m ³ water eq	Frischknecht et al., 2008	III
Mineral, fossil, & renewable resource depletion	CML 2002 model	kg Sb eq	van Oers et al., 2002	II

280 ^a this is an interim model, there are no normalisation factors. This is not an official indicator recommended by
 281 the PEF pilots but the screening and supporting studies have evaluated this indicator.

282 For PEF pilots, according to the European Commission (2015c), for B2C communication at least the
 283 three most relevant impact categories shall be included in the assessment. Human toxicity and
 284 freshwater ecotoxicity, calculated using USEtox, are excluded from communication requirements due
 285 to concerns regarding the available data quality. For B2B communication, the minimum number of
 286 relevant impact categories shall be decided based on the outcomes of the PEFCR supporting studies
 287 and any additional environmental information available.

288 The indicators evaluated as relevant for a shampoo are:

- 289 • Climate change
- 290 • Water resource depletion
- 291 • Mineral and fossil resource depletion
- 292 • Freshwater ecotoxicity (subject to the availability of appropriate methodology and data)

293 This selection was performed based on two normalisation approaches. The process and results to
294 identify the most relevant EF impact categories are presented in section 12.3 (Annex III –
295 Normalisation factors).

296 **5.6 Additional environmental information**

297 At this time, there is no additional environmental information to provide. Currently there is a lack of
298 data to fully assess all biodiversity impacts therefore further investigation must be performed in the
299 future.

300 **5.7 Assumptions/limitations**

301 **European Commission disclaimer regarding the screening studies**

302 Within the Environmental Footprint (EF) pilot phase, normalisation and equal weighting were foreseen
303 to be used in the EF screenings to identify the most relevant impact categories. The use of
304 normalisation and weighting for this purpose remains the objective for the EF pilots. However,
305 currently PEF screening results after normalisation and equal weighing present some inconsistencies
306 stemming from errors at various levels of the assessment. Consequently, although the screening
307 results help to identify the most relevant impact categories, they are not sufficiently robust to be used
308 for product comparison.

309 **Other personal care products**

310 This PEFCR provides guidance for shampoos only (see section 5). Although other personal care
311 products, such as shower gels, may have similar functions, these are not considered within the scope
312 of this PEFCR.

313 **Comparative assessments**

314 As in any comparative life cycle assessment, care must be taken when comparing two or more
315 products. As the shampoos under study may have additional functions (e.g. anti-dandruff, sensitive
316 scalp, etc.), the same additional functions must be considered for all products being compared (see
317 section 5, PEFCR Scope). Furthermore, the results' uncertainty is to be taken into account when
318 comparing two or more products.

319 **USEtox model limitations**

320 The USEtox model itself is not questioned at this time by JRC, however certain limitations have been
321 highlighted, mainly with respect to the input data for the model. While the USEtox model is relevant
322 for screening purposes, it should not be used for communication or product comparisons. This is an
323 ongoing topic of discussion and will continue to be closely followed.

324 **Water resource depletion limitations**

325 The quality of the results obtained for the water resource depletion indicator depends on the
326 modelled water flows. The quality of the water flows in ecoinvent v2.2 are recognized as being
327 incomplete or non existing. This limitation should be kept in mind when analysing results. Note that
328 the quantity and quality of water flows in version 3.2 of the ecoinvent database (released November
329 2015) has contributed to filling these data gaps and this newest version of the database is
330 recommended.

331 **6 Resource use and emissions profile**

332 **6.1 Screening step**

333 The main outcomes of the screening study are presented in the document
334 “CosmeticsEurope_screening_shampoo_2016_04_08_Quantis.pdf”. According to the screening
335 results, the use stage dominates results or is a significant contributor for all indicators except
336 freshwater ecotoxicity, which is dominated by product end-of-life. The production of the shampoo
337 ingredients, as well as distribution and storage both contribute for several indicators. Manufacturing,
338 packaging production and packaging end-of-life, relative to the other life cycle stages, do not have a
339 large contribution to the overall results.

340

341 Table 3 presents a list of key parameters that influence most of the impacts of each life cycle stage
342 according to the screening results. A threshold of 2.8% contribution to overall impacts was selected
343 such that the sum of these processes represents a minimum of 80% of impacts for any of the 16
344 indicators (European Commission, 2015c). Note that some of the parameters have large contributions
345 to overall impacts and are also quite sensitive such as the water use during the use stage (see
346 screening study sensitivity analyses).

Table 3. Identification of the most relevant processes

	Climate change	Ozone depletion	Human toxicity, cancer	Human toxicity, non-cancer	Particulate matter	Ionizing radiation HH	Ionizing radiation E	Photochemical ozone formation	Acidification	Terrestrial eutrophication	Freshwater eutrophication	Marine eutrophication	Freshwater ecotoxicity	Land use	Water resource depletion	Fossil resource depletion*
Ingredients production																
Sodium laureth sulfate	2%	1%	3%	4%	12%	2%	2%	6%	7%	7%	3%	8%	0%	11%	2%	7%
Cocamidopropyl betaine	1%	1%	1%	2%	9%	1%	1%	4%	4%	5%	1%	6%	0%	9%	1%	5%
Cocamide MEA	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	4%	0%	0%
Propylene glycol	0%	1%	1%	1%	0%	1%	1%	0%	0%	0%	1%	0%	0%	0%	0%	1%
Sodium benzoate	0%	4%	0%	1%	1%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	1%
Hydrochloric acid	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Dimethicone	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Polyquaternium-10	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Glycol distearate	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Fragrance	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Water	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Transport	1%	1%	1%	1%	1%	0%	0%	3%	2%	4%	0%	3%	0%	1%	0%	3%
Total	5%	9%	6%	10%	25%	6%	6%	15%	15%	17%	7%	19%	1%	25%	3%	18%
Packaging production																
Primary packaging	2%	0%	3%	2%	5%	4%	4%	4%	4%	3%	3%	3%	0%	1%	1%	1%
Secondary/tertiary packaging	0%	0%	0%	1%	2%	0%	0%	1%	1%	1%	1%	1%	0%	2%	0%	0%
Transport	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	1%	0%	0%	0%	1%
Total	2%	1%	4%	3%	7%	4%	4%	5%	5%	4%	4%	4%	0%	3%	1%	3%
Manufacturing																
Electricity consumption	0%	0%	1%	1%	1%	2%	2%	1%	1%	1%	2%	1%	0%	0%	0%	1%
Natural gas consumption	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Light fuel oil consumption	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Water use	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Plant (infrastructure)	0%	0%	3%	6%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	0%	10%
Wastewater treatment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total	1%	1%	4%	7%	2%	3%	3%	1%	2%	2%	5%	2%	1%	1%	0%	11%
Distribution																
Transport to distribution center (DC)	2%	2%	3%	2%	2%	1%	1%	5%	3%	5%	1%	5%	0%	3%	0%	9%
Transport from DC to point of sale (POS)	1%	1%	2%	1%	2%	1%	1%	3%	2%	3%	0%	3%	0%	2%	0%	4%
Transport from POS to consumer's home	1%	1%	2%	2%	2%	2%	2%	3%	2%	3%	1%	2%	0%	2%	0%	5%
Building infrastructure for storage	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Distribution center electricity consumption	0%	0%	1%	1%	0%	1%	1%	0%	0%	0%	1%	0%	0%	0%	0%	0%
Shop electricity consumption	1%	0%	3%	4%	3%	6%	6%	1%	3%	2%	6%	2%	0%	0%	0%	1%
Total	5%	5%	11%	11%	9%	11%	11%	12%	10%	14%	9%	13%	1%	7%	1%	20%
Use stage																
Electricity consumption	10%	3%	27%	29%	20%	50%	51%	12%	22%	14%	50%	16%	3%	4%	3%	12%
Natural gas consumption	60%	68%	18%	13%	16%	9%	9%	36%	26%	31%	10%	28%	1%	33%	1%	12%
Light fuel oil consumption	11%	12%	3%	3%	9%	2%	2%	10%	11%	9%	2%	8%	0%	15%	0%	3%
Water use	3%	1%	13%	10%	7%	12%	12%	4%	6%	5%	11%	5%	1%	8%	90%	4%
Total	84%	84%	60%	54%	52%	74%	74%	63%	66%	58%	73%	57%	5%	59%	94%	30%
Packaging end-of-life																
Total	0%	0%	0%	2%	-1%	-1%	-1%	-1%	-1%	-1%	-1%	0%	1%	-1%	0%	0%
Product end-of-life																
Product end-of-life	0%	0%	0%	5%	0%	0%	0%	0%	0%	0%	0%	0%	90%	0%	0%	0%
Wastewater treatment	3%	1%	16%	8%	6%	3%	3%	4%	3%	5%	2%	4%	1%	6%	1%	18%
WWT sludge treatment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total	3%	1%	16%	13%	6%	3%	3%	4%	3%	5%	2%	4%	91%	6%	1%	18%
Total (of most relevant processes)	86%	87%	87%	82%	85%	84%	84%	95%	87%	94%	84%	90%	93%	89%	93%	90%

Scale:	2.8% - 10%	10% - 50%	> 50%
--------	------------	-----------	-------

349 In order to classify the data as specific, semi-specific or generic data, the following rules are considered
350 (European Commission, 2015c):

- 351 • **Primary/site-specific data** are data that shall be collected specifically by each company.
352 Primary/site-specific data are significant regarding the relevant impact categories and
353 accessible for companies.
- 354 • **Semi-specific data** for which default values are proposed but which can be replaced with
355 better quality data if available. Semi-specific data are significant regarding the relevant impact
356 categories but not always easily accessible for companies.
- 357 • **Secondary/generic data** for which sources shall be defined and default data provided.

358 6.2 Data quality requirements

359 Data quality requirements are recommended for external communication. A semi-quantitative
360 assessment of the quality criteria of a dataset is based on six characteristics:

- 361 • Technological representativeness
- 362 • Geographical representativeness
- 363 • Time related representativeness
- 364 • Completeness
- 365 • Precision/uncertainty
- 366 • Methodological appropriateness and consistency

367 The following formula is used to calculate the overall Data Quality Rating (DQR) of a data set.

$$368 \quad DQR = \frac{TeR + GR + TiR + C + P + M}{6}$$

369 where, DQR = Data Quality Rating of the data set

370 TeR = Technological representativeness

371 GR = Geographical representativeness

372 TiR = Time-related representativeness

373 C = Completeness

374 P = Precision/uncertainty

375 M = Methodological appropriateness and consistency

376 Table 4 lists the description associated with the different ranges of data quality ratings, from “poor
377 quality” to “excellent quality”.

378

Table 4. Data quality rating ranges and associated description

Overall data quality rating (DQR)	Description
≤ 1.6	“Excellent quality”
> 1.6 ≤ 2.0	“Very good quality”
> 2.0 ≤ 3.0	“Good quality”
> 3.0 ≤ 4.0	“Fair quality”
> 4.0	“Poor quality”

379 If we take, for example, a shampoo ingredient such as hydrochloric acid, which is modelled with the
 380 ecoinvent v2.2 dataset “hydrochloric acid, 30% in H2O, at plant/RER”, the data quality criteria for this
 381 dataset are shown in Table 5. The calculated DQR, an average of these six criteria, is 2.2, which can be
 382 described as “good quality” based on Table 4.

383 Table 5. Example data quality information for ecoinvent v2.2 dataset “hydrochloric acid, 30% in H2O, at
 384 plant/RER”

Data quality criteria	Value
Methodological appropriateness/consistency	3
Completeness	3
Time-related representativeness	1
Geographical representativeness	1
Technological representativeness	1
Precision/uncertainty	4

385 The minimum recommended data quality requirements for a PEF study intended for external
 386 communication are summarised in Table 6.

387 Table 6. Minimum recommended data quality criteria for a PEF study intended for external communication

Criteria	Minimum data quality
Environmentally significant data covering at least 70% contribution to environmental impacts in each impact category considered.	Overall “good” data quality (DQR 2-3)
Additional environmentally significant data accounting for contributions to environmental impacts (i.e. 20-30%).	Overall “fair” data quality (DQR 3-4)
Data used for approximation and filling identified gaps (less than 10% contribution to environmental impacts)	Best available data

388 6.3 Requirements regarding foreground specific data collection

389 The formula of the shampoo as well as the primary packaging data (weight and material types) should
 390 come from primary sources of data. Primary data sources are also recommended for manufacturing
 391 data (energy and water use at the factory) using a simple allocation method (e.g. mass allocation).

392 6.4 Requirements regarding background generic data and data gaps

393 For background generic data, secondary generic data can be used. Semi-specific data should be
 394 replaced by specific data when available. See sections 6.6 to 6.12 for a description of modelling

395 assumptions/limitations. Version 3.2 of the ecoinvent database has recently been released and is
396 expected to soon be available in different existing LCA software. This latest version of the database is
397 recommended as a source for secondary generic data. The representative product screening study
398 was mainly based on version 2.2 of the ecoinvent database since ecoinvent version 3.2 was not
399 released at the time of modelling.

400 **6.5 Data gaps**

401 Data gaps should be filled by using default values provided for each life cycle stage. Refer to sections
402 6.6 to 6.12 for detailed assumptions for each life cycle stage.

403 **6.6 Ingredients production**

404 This stage includes the production and transformation of the shampoo ingredients, including raw
405 material extraction and subsequent transport to the manufacturing site. The following steps should
406 be followed when modelling the shampoo ingredients' production: (1) model with primary data; (2) if
407 primary data are not available, model with corresponding references from public databases such as
408 ecoinvent; (3) if corresponding references are not available, use a proxy; suppliers or professional
409 associations (e.g. EFfCI, the European Federation for Cosmetic Ingredients) should be contacted in
410 order to validate the proxy.

411
412 Table 7 summarizes common shampoo ingredients and the corresponding ecoinvent v2.2 dataset used
413 to model each. Note that the quality of the data listed below is rather fair in terms of reliability,
414 completeness and sample size (Frischknecht et al. 2005). It is recommended to use the recently
415 released version 3.2 of ecoinvent for modelling. The fragrance composition should be based on
416 primary data. If no data are available concerning the fragrance, a composition based on five
417 substances may be assumed, 20% alpha-hexyl cinnamaldehyde, 10% beta-pinene, 50%
418 dihydromyrcenol, 15% hexyl salicylate, 5% patchouli oil. The substances are based on the IFRM study
419 (IFRM 2013) and the quantities are based on a consultation among the Cosmetics Europe task force.
420 There are many variations possible of substances and compositions for a fragrance and a sensitivity
421 analysis of the fragrance is recommended.

Table 7. Modelling of shampoo ingredients based on ecoinvent database

Ingredient	Modeling (ecoinvent v2.2 dataset)
Sodium laureth sulfate	Fatty alcohol sulphate, mix, at plant/RER
Cocamidopropyl betaine	25% Fatty alcohol, petrochemical, at plant/RER 25% Fatty alcohol, from coconut oil, at plant/RER 25% Fatty alcohol, from palm oil, at plant/RER 25% Fatty alcohol, from palm kernel oil, at plant/RER
Cocamide MEA	77% Crude coconut oil, at plant/PH 23% Monoethanolamine, at plant/RER
Propylene glycol	Propylene glycol, liquid, at plant/RER
Sodium benzoate	Benzoic-compounds, at regional storehouse/RER
Chlorhydric acid	Hydrochloric acid, 30% in H ₂ O, at plant/RER
Fragrance ¹	Chemicals organic, at plant/GLO
Dimethicone	Silicone product, at plant/RER
Polyquaternium-10	Chemicals organic, at plant/GLO
Glycol distearate	Ethylene glycol, at plant/RER
Water	Tap water, at user/RER

423 ¹ use "Chemicals organic, at plant/GLO" if the different fragrance ingredients do not exist in the database

424 If the upstream transportation distance of ingredients is not known, a distance of 500 km by truck can
425 be assumed. Of the transported weight, 20% is assumed to be packaging (Quantis internal guidelines).

426 6.7 Packaging production

427 This stage includes the production of primary, secondary and tertiary packaging material as well as
428 the forming of the primary packaging (e.g. injection moulding). Transport of the primary packaging to
429 the manufacturing site is included in this stage.

430 The following steps should be followed when modelling the shampoo packaging production stage: (1)
431 model with primary data; (2) if primary data are not available, model with corresponding references
432 from public databases such as ecoinvent; (3) if corresponding references are not available, use a proxy;
433 suppliers or professional associations should be contacted in order to validate the proxy.

434 The values listed in Table 8 can be used if packaging types and quantities are unknown. Likewise, if
435 recycled material content of the packaging is unknown, values in Table 8 can be used. If the upstream
436 transportation distance of the packaging is not known, a distance of 1500 km by truck (16-32t, EURO5)
437 can be assumed. The density of the shampoo is assumed to be 1.036 g/ml. If we consider 10.46 g of
438 shampoo per functional unit, there are 24.8 shampoo uses per 250 ml bottle.

439

Table 8. Packaging considered for a 250 ml shampoo bottle

Component	Material	% Recycled material	Composition (wt%)	Quantity (g per bottle*)
Primary packaging: data should be provided (bottle, cap, label)				
Secondary packaging				
Box	Cardboard	50	98	8.8
Foil and label	Polypropylene (PP)	0	2	0.17
Tertiary packaging				
Pallet	Wood	0	34	0.37
Anti-slip sheets	Paper	0	39	0.42
Foil	Polypropylene (PP)	0	27	0.30

440

441 Table 9 lists the corresponding ecoinvent v2.2 datasets to be used for the packaging modelling if no
442 primary data is available.

443

Table 9. Modelling of packaging materials based on ecoinvent v2.2 database

Component	Material	Ecoinvent v2.2 dataset
Bottle	Polyethylene (PE)	Polyethylene, HDPE, granulate, at plant/RER Blow moulding/RER
Cap	Polypropylene (PP)	Polypropylene, granulate, at plant/RER Blow moulding/RER
Label	Polyethylene (PE)	Polyethylene, LDPE, granulate, at plant/RER Extrusion, plastic film/RER
Box	Cardboard	Corrugated board, fresh fibre, single wall, at plant/RER
Foil and label	Polypropylene (PP)	Polypropylene, granulate, at plant/RER Extrusion, plastic film/RER
Pallet	Wood	EUR-flat pallet/RER
Anti-slip sheets	Paper	Kraft paper, unbleached, at plant/RER
Foil	Polypropylene (PP)	Polypropylene, granulate, at plant/RER Extrusion, plastic film/RER

444 6.8 Manufacturing

445 This stage includes the manufacturing of the shampoo, including water use, production and delivery
446 of the energy used and treatment of any waste generated. Manufacturing data should represent as
447 closely as possible the actual situation. If primary data cannot be obtained, a European average can
448 be used for manufacturing data (energy and water use). See Table 10 for a list of average
449 manufacturing data based on four different companies manufacturing shampoo and located in
450 Germany, Italy, United Kingdom and the United States of America. Data from three of the four
451 companies are specific to shampoo manufacturing while data from the fourth company are for the
452 production of shampoo, conditioner, essential oils, creams and lotions. The UCTE electricity mix is
453 used. For water use, 95% of water withdrawn is assumed to be discharged to wastewater treatment,
454 while the remaining 5% is assumed to be lost through evaporation or incorporated in the product. The

455 manufacturing plant infrastructure (i.e. the building) should be modelled based on primary data. If not
 456 available, it can be assumed that the manufacturing plant would have similar characteristics to that of
 457 theecoinvent process *Chemical plant, organics/RER* and this can be used as a proxy, scaled by the
 458 shampoo production (i.e. for 1 kg soap, 4E-10 chemical plant, therefore for 10.46 grams of shampoo,
 459 4.18E-12 chemical plant).

460 Table 10. List of manufacturing stage data per functional unit, based on average data from four companies

	Value	Units	Value	Units	Comment
Electricity consumption	4.8E-3	MJ/FU	0.45	MJ/kg	1.3E-3 kWh/FU
Natural gas consumption	0.0075	MJ/FU	0.71	MJ/kg	
Oil consumption	1.0E-6	MJ/FU	9.6E-5	MJ/kg	
Water use	1.6E-5	m3/FU	1.5E-3	m3/kg	
Wastewater treatment	1.5E-5	m3/FU	1.4E-3	m3/kg	5% consumed, 95% to WWT

461 6.9 Product distribution and storage

462 This stage includes distribution of the shampoo, from the gate of the manufacturing plant, to the point
 463 of sale, and finally to the consumer's house. Data concerning the distribution and storage should be
 464 provided. If unknown, assuming a European average distribution scenario, a distance of 1500 km by
 465 truck (16-32t, EURO5) can be considered from the manufacturing plant to the distribution centre and
 466 a distance of 700 km by truck (7.5-16t, EURO5) from the distribution centre to the point of sale
 467 (European Commission, 2015a). Of the consumer shopping trips to the point of sale, 80% are assumed
 468 to be by car (1 person per car), considering a distance of 4 km with a 5% allocation of the car trip to
 469 the product. The remaining 20% of shopping trips are assumed to be done by bus and walking; as a
 470 matter of simplification, the impacts for this part are neglected (as it would not change significantly
 471 the value provided by 80% of the persons shopping by car) (European Commission, 2015a).

472 If electricity consumption at the distribution centre is unknown, a value of 6 kWh/m³.y can be used
 473 (Humbert et al. 2009); 1 shampoo bottle is assumed to occupy a volume of 2 cm x 7 cm x 20 cm (280
 474 cm³) and stored for a period of one month. Likewise, if electricity consumption at the point of sale is
 475 unknown a value of 700 kWh/m².y (European Commission, 2013a) can be used, assuming 1 bottle
 476 occupies an area of 2 cm x 7 cm (14 cm²) and is stored for a period of one month. The UCTE electricity
 477 mix is used.

478 If information concerning the distribution centre infrastructure is unknown, the distribution centre
 479 can be assumed to be a *Building, multi-storey/RER (m3)*(ecoinvent v2.2). A bottle of shampoo is
 480 assumed to occupy a volume 10 times that of the bottle volume (2 cm x 7 cm x 20 cm), is stored for 1
 481 month and the building has a lifetime of 80 years (ecoinvent v2.2).

482 6.10 Use stage

483 The use stage includes the shower water use and energy consumed to heat the water; it should
484 represent an average situation in Europe or a specific area (e.g. country, region), if relevant. In the
485 latter case, it should be specified explicitly in the results communicated. A default value of 15 litres
486 can be assumed for the shower water quantity. This is based on data from a study done at a hair salon
487 (<http://eco-conception.be/fr/page/eau.html>).

488 There exist few publicly available data concerning household water heating. The heating energy mix
489 according to IEA (IEA, 2011) is 87% natural gas and 13% fuel oil. Knowing that the water heating energy
490 mix for France is 43% electricity (AFNOR, 2011) and that the French population represents 12.3% of
491 the EU-28 population¹, we can assume that the electricity mix to heat water in Europe is at least 5.6%.
492 For the remaining 94%, we can assume the IEA breakdown of 87% natural gas and 13% fuel oil (IEA,
493 2011). This results in the recommended use stage assumptions presented in Table 11. Note that,
494 according to the Eurostat website *“More detailed data for energy consumption in households (e.g.
495 energy for space heating, space cooling, water heating and cooking) will be collected in the future
496 under the Commission Regulation (EU) No 431/2014 of 24 April 2014 amending Regulation (EC) No
497 1099/2008 of the European Parliament and of the Council on energy statistics, as regards the
498 implementation of annual statistics on energy consumption in households.”*² Table 11 is thus a
499 temporary recommendation, and once updated data is available, this should be used. Tap water
500 infrastructure should be included in the modelling (supply network, treatment of potable water,
501 losses, etc.).

¹ <http://ec.europa.eu/eurostat/tgm/table.do?tab=table&init=1&language=en&pcode=tps00001&plugin=1>

² http://ec.europa.eu/eurostat/tgm/table.do?tab=table&init=1&plugin=1&pcode=t2020_rk200&language=en

Table 11. Assumptions related to use stage

Assumption	Value	Unit*	Comment
Shampoo used per shower	10.46	g	Hall et al. 2011, data based on daily use
Water used per shower	15	litre	European Commission (2015c), based on a single wash per shower
Energy used for heating the water	1.6	MJ	From 15°C to 38°C, assume a 90 % energy efficiency for heating systems
Energy mix for heating the water (%)			
Electricity	6		AFNOR, 2011
Natural gas	82		IEA 2011, EU-27
Heating fuel oil	12		IEA 2011, EU-27
* per unit of analysis			

503 6.11 Packaging end-of-life stage

504 The packaging end-of-life should be modelled using the end-of-life equation provided in the PEF Guide
 505 (European Commission, 2013). Figure 3 shows which terms of the equation should be included in
 506 which life cycle stage, Packaging production or Packaging end-of-life. See the PEF Guide for detailed
 507 descriptions of each element in the equation.

$$\begin{array}{|l}
 \text{Packaging production} \\
 \left(1 - \frac{R_1}{2}\right) \times E_v + \frac{R_1}{2} \times E_{\text{recycled}}
 \end{array}
 + \frac{R_2}{2} \times \left(E_{\text{recyclingEoL}} - E_v^* \times \frac{Q_s}{Q_p}\right) + R_3 \times$$

$$\begin{array}{|l}
 \text{Packaging end-of-life} \\
 (E_{ER} - LHV \times X_{ER,heat} \times E_{SE,heat} - LHV \times X_{ER,elec} \times E_{SE,elec}) + \left(1 - \frac{R_2}{2} - R_3\right) E_D
 \end{array}
 - \frac{R_1}{2} \times E_D^*$$

508

509 Figure 3. PEF Guide end-of-life formula with the terms grouped by life cycle stage (see PEF Guide for detailed
 510 descriptions of each term used in the equation)

511 Packaging end-of-life is modelled according to recommendations provided by the European
 512 Commission to deal with multi-functionality in end-of-life situations (European Commission, 2013).
 513 The excel file named "RecyclingFormula-v1-EFPilot-ems24Jan2014.xls" (sent by e-mail on 29th January
 514 2014) is considered, which describes the 50:50 end-of-life formula. Waste treatment at the end-of-life
 515 of the pallet is considered to be negligible and can be excluded from the system. All packaging waste
 516 not recycled can be assumed incinerated or landfilled according to the municipal solid waste
 517 treatment rates of the corresponding market. For EU-28, 45% of municipal solid waste is incinerated
 518 and 55% is landfilled (Eurostat 2011). Heat recovery is assumed for incineration, with recovery rates
 519 for electricity and for heat provided in the Excel document PEF-OEF_EOL
 520 DefaultData_V1.2_uploaded.xls (referred to hereafter as *PEF/OEF default EOL data*). For Europe,
 521 electricity and heat recovery efficiencies are 10.1% and 31%, respectively. The electricity recovery is

522 assumed to offset the national (or European) consumption mix and the heat recovery is assumed to
 523 offset natural gas. These assumptions should be adapted to the local context if possible. The PEF/OEF
 524 default EOL data document also provides lower heating values (LHV) for polyethylene (PE) and
 525 cardboard and are based on ecoinvent v2.2 incineration datasets; the LHVs for PE and cardboard are
 526 42.47 MJ/kg and 15.92 MJ/kg, respectively. The LHV of polypropylene (PP), also based on the
 527 ecoinvent municipal incineration dataset is assumed to be 32.78 MJ/kg. In the case of landfilling and
 528 incineration, packaging is assumed transported 30 km. For recycling, packaging is assumed
 529 transported 100 km. These default assumptions are based on the Excel file PEF-OEF_EOL
 530 DefaultData_V1.2_uploaded.xls which provides end-of-life default assumptions for all PEFs. Table 12
 531 summarizes the packaging end-of-life assumptions.

532 Table 12. End-of-life treatment assumptions for packaging

Component	Material	Recycling rate at EoL (%) ¹	% incinerated (of non recycled)	% landfilled (of non recycled)
Primary packaging				
Bottle	Polyethylene (PE)			
Cap	Polypropylene (PP)	35.5%	45%	55%
Label	Polyethylene (PE)			
Secondary packaging				
Box	Cardboard	84%	45%	55%
Foil and label	Polypropylene (PP)	0%	45%	55%
Tertiary packaging				
Pallet	Wood	50 reuses	excluded	excluded
Anti-slip sheets	Polypropylene (PP)			
Foil	Polypropylene (PP)	0%	45%	55%

533 ¹ Based on PEF-OEF_EOL DefaultData_V1.2_uploaded.xls provided by the European Commission

534 6.12 Product end-of-life

535 The shampoo is assumed used and distributed on the European market, and therefore the product
 536 end-of-life stage modelling must represent an average situation in Europe. After use in the shower, a
 537 part of the product ingredients is assumed to go to nature and the rest to wastewater treatment. The
 538 ultimate fate of the shampoo end-of-life is calculated based on the following equation:

$$539 \text{ Fate} = \text{substance} \times [(1 - \text{HH connectivity}) + \text{HH connectivity} \times (1 - \text{WWT efficiency})]$$

540 where, fate = the fate of the substance in the environment (grams)
 541 substance = the substance that goes down the shower drain (grams)
 542 HH connectivity = household connectivity
 543 WWT efficiency = wastewater treatment plant efficiency

544 A household connectivity of 85% is assumed (OECD, 2012) for the European average.³ This should be
 545 adapted to the local context (country specific data at minimum). A wastewater treatment plant

³ Based on a population weighted average of European OECD countries.

546 removal rate for each substance or group of substances is recommended. If data is unavailable, the
547 wastewater treatment plant can be assumed to have a default removal rate of 90%, meaning 10% of
548 the substance entering the wastewater treatment plant is discharged to the environment (Hera,
549 2004). If primary data is not available for the fragrance, its composition can be assumed to be 20%
550 alpha-hexyl cinnamaldehyde, 10% beta-pinene, 50% dihydromyrcenol, 15% hexyl salicylate and 5%
551 patchouli oil (see section 6.6). Removal rates for alpha-hexyl cinnamaldehyde and dihydromyrcenol
552 can be assumed to be 99.9% (based on data from five German sewage treatment plants, Klaschka et
553 al. 2013). The removal rate for hexyl salicylate can be assumed to be 99.8% (based on data from 17
554 U.S. and European wastewater treatment plants between 1997 and 2000, Simonich et al. 2002).

555

556 For the freshwater ecotoxicity indicator, characterization factors based on USEtox should be used. If
557 unavailable, the website Environmental Footprinting with USEtox can be used
558 (<http://usetox.tools4env.com>). This website provides characterization factors for different chemicals.
559 Note that despite the name of the website, not all characterization factors are from USEtox. The data
560 source should always be specified when using this tool. A sensitivity analysis of different
561 characterization factors is recommended. Table 13 summarizes the characterization factors and data
562 sources for freshwater ecotoxicity for different shampoo substances.

563

564 The same website mentioned above (<http://usetox.tools4env.com>) can be consulted for Human
565 toxicity characterization factors. The human and environmental safety of shampoo ingredients is
566 managed and assured by the manufacturers.

567

568 A note about USEtox: this method is required by the EU PEF process to measure the ecotoxicity of
569 shampoo products along their life cycle. However, it has been acknowledged by the Commission that
570 the interpretation of USEtox results is unreliable; consequently, it is only valid for hotspot analysis and
571 should not be used for product comparison or communication purposes. Results from the screening
572 study have shown that the end-of-life of shampoo ingredients is a hotspot for the freshwater
573 ecotoxicity impact category; this confirms the outcome of previous shampoo LCA studies. USEtox
574 results will not be used for further, more detailed analyses such as any kind of comparative
575 assessment.

576 Table 13. Freshwater ecotoxicity characterization factors for shampoo ingredients emitted to nature

Substance emitted	Ecotoxicity (CTUe/kg)	Source
Sodium laureth sulfate	12081	USEtox interim
Cocamidopropyl betaine	783	Cosmede
Cocamide MEA	177	Cosmede
Propylene glycol	0.92	USEtox recommended
Sodium benzoate	4.9E-11	USEtox interim
Hydrogen chloride	149.22	Cosmede
Dimethicone	72	Cosmede
Polyquaternium-10 ¹	41955	Cosmede
Glycol distearate	895	Cosmede
alpha-hexyl cinnamaldehyde (fragrance)	110	Cosmede
beta-pinene ² (fragrance)	4.2E3	USEtox interim
Dihydromyrcenol (fragrance)	135	USEtox interim
Hexyl salicylate (fragrance)	39	Cosmede
Patchouli oil (fragrance)	246	Cosmede
NOTE: it is important to check the tools4env website (usetox.tools4env.com/) regularly as the characterization factors may have been updated since publication of this PEFCR		

577 ¹ Quaternium-18 used as a proxy for polyquaternium-10

578 ² IUPAC name: Bicyclo[3.1.1]heptane, 6,6-dimethyl-2-methylene-

579 7 Interpretation

580 Based on the screening results (see *PEF shampoo screening report*), the use stage dominates results
 581 for the indicators climate change, ozone depletion, photochemical ozone formation, acidification, land
 582 use and water resource depletion, while it has a significant contribution to all other indicators except
 583 freshwater ecotoxicity, which is dominated by product end-of-life. The ingredients production, and
 584 distribution and storage stages both contribute for several indicators. The manufacturing stage
 585 contributes for Ionizing radiation and freshwater eutrophication. The packaging production and end-
 586 of-life stages, relative to the other life cycle stages, do not have a large contribution to overall results.

587

588 The most relevant impact categories for shampoos are identified as:

- 589 • Climate change
- 590 • Water resource depletion
- 591 • Mineral and fossil resource depletion
- 592 • Freshwater ecotoxicity (subject to the availability of appropriate methodology and data)

593 See section 5.5 for further justification.

594

595 PEFCR can be used to compare performances of similar products, as long as they are in the same
 596 category (see section 5). In the case of shampoo products, comparisons should only be made within
 597 the five categories specified by function in section 5, and not between categories.

598

599 The main uncertainties lie in the energy mix used to heat the water as it is difficult to obtain data
600 concerning this aspect. Shower water quantity and temperature were also determined as relevant
601 parameters, and it is difficult to obtain data concerning user habits in the shower.

602

603 For all relevant parameters identified above, it is recommended to include a sensitivity analysis to
604 address the uncertainty.

605 **8 Reporting, disclosure and communication**

606 This PEFCR Report does not specifically address reporting, disclosure and communication.

607 **9 Verification**

608 This PEFCR Report does not address verification.

609

610 10 Reference literature

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611 11 Supporting information for the PEF CR

612 The screening study results are presented in the document entitled:

- 613 • CosmeticsEurope_screening_shampoo_2016_04_08_Quantis.pdf

614 The end-of-life formula and its description can be found in the document provided by the European
615 Commission:

- 616 • RecyclingFormula-v1-EFPilot-ems24Jan2014.xls

617 Default end-of-life data to be used can be found in the document provided by the European
618 Commission entitled:

- 619 • PEF-OEF_EOL DefaultData_V1.2_uploaded.xls

620 12 List of annexes

621 12.1 Annex I – Representative product

622 The screening results of the representative product are provided in the *PEF screening report for*
623 *shampoo in the context of the EU Product Environmental Footprint Category Rules (PEFCR) Pilots.*

624

625 The representative product is a virtual product. Formulation composition of the representative
626 product was defined using a standard formulation based on typical ingredients and functions. A
627 representative ingredient for each function was selected with a typical composition based on market

628 volume. Packaging product composition was defined by selecting the most widely used material on
 629 the market for the bottle and cap. This approach was chosen to provide a product that is most
 630 representative of a real product on the market.

631

632 The information presented below is mainly based on L’Oréal internal data and consensus, Mottram et
 633 al. (2000), Arif, Making Cosmetics Inc., European Commission et al. (2012) and European Commission
 634 et al. (2012a). The ingredients considered for the representative product are listed in Table 14.

635

Table 14. Ingredients considered for the representative product

Function	Ingredient	CAS	DID-list N°	Concentration (wt%)
Anionic surfactant	Sodium laureth sulfate	68891-38-3	8	13.00
Amphoteric surfactant	Cocamidopropyl betaine	61789-40-0	61	8.00
Non-ionic surfactants	Cocamide MEA	68140-00-1	50	1.25
Viscosity controlling agent	Propylene glycol	57-55-6	174	1.00
Preservative	Sodium benzoate	532-32-1	95	0.30
pH-adjustor	Chlorhydric acid	7647-01-0		0.80
Fragrance	alpha-hexyl cinnamaldehyde	101-86-0	142	0.50
	beta-pinene	127-91-3		
	Dihydromyrcenol	2436-90-0		
	Hexyl salicylate	115-95-7		
Additional ingredients for additional functions (e.g. hair conditioning agent, hypo-irritancy agent)	Patchouli oil	84238-39-1		1.00
	Dimethicone	63148-62-9	110	
Additional ingredients for additional functions (e.g. hair conditioning agent, hypo-irritancy agent)	Polyquaternium-10	68610-92-4		0.40
Additional ingredient for aspect (pearlescent / opacifying agent)	Glycol distearate	627-83-8	185	0.50
Solvent	Water			73.25

636 12.2 Annex II – Supporting studies

637 Three supporting studies were performed by three different shampoo producers:

- 638 1. Henkel – hair cleansing and conditioning shampoo
- 639 2. L’Oréal – anti-dandruff shampoo
- 640 3. Pierre Fabre – hair cleansing shampoo

641 These are reported separately and their conclusions are consistent with the screening study.

642 12.3 Annex III – Normalisation factors

643 Two normalisation approaches were applied to inform the selection of appropriate impact categories
 644 for shampoo. Firstly, the European Commission normalisation factors were applied at the midpoint
 645 level following the PEF guidelines. Secondly, normalisation at the endpoint level was performed using
 646 methodology developed by Quantis. Details of the two approaches can be found in the Screening
 647 Study Report. The current interpretation of normalised results is difficult and subject to various
 648 limitations.

649

650 Based on an analysis of both normalisation methods, the indicators evaluated as relevant for a
651 shampoo are:

- 652 • Climate change
- 653 • Water resource depletion
- 654 • Mineral and fossil resource depletion
- 655 • Freshwater ecotoxicity (subject to the availability of appropriate methodology and data)

656 12.4 Annex IV – Weighting factors

657 Until now, no weighting factor has been established in order to compare between impact categories.
658 Until there is an agreed set of European weighting factors, all impact categories shall receive the same
659 weight (weighting factor = 1). Alternative weighting approaches may be tested in addition to this
660 baseline approach; in this case a sensitivity analysis should be carried out and the results documented
661 and discussed.

662 12.5 Annex V – Foreground data

663 The mandatory substances/elementary flows in the foreground system to be collected are presented
664 in Table 15.

665 Table 15. Mandatory substances/elementary flows to be collected in foreground system

Unit process	Activity data	Unit (per FU)
Product description	Bill of materials	Qualitative information
	Name	Qualitative information
	CAS no.	Qualitative information
	For each ingredient	g
Packaging production	Type of primary packaging	Qualitative information
	Mass of primary packaging	g
Manufacturing	Geographical location	Country scale
Use stage	Geographical location	Country/region scale
	Dosage	g

666 12.6 Annex VI – Background data

667 Different assumptions are necessary for the different life cycle stages and when primary data is not
668 available, publicly available data can be used. The ecoinvent v2.2 database was used for all background
669 data and modelling. Note that ecoinvent version 3.2 was released at the end of November 2015 and
670 presents many improvements in terms of data quality, in particular with respect to water flows, which
671 have been updated. It is recommended to use version 3.2 of the database rather than version 2.2.
672 Table 16 summarizes for each life cycle stage where public data can typically be used. Please refer to
673 section 6 for detailed assumptions concerning data and modelling.

674

675

Table 16. Public background data to be used if primary data not available

Life cycle stage	Public background data	Source
Ingredients production	n/a	n/a
Packaging production	n/a	n/a
Manufacturing	n/a	n/a
Distribution & storage	Energy use at distribution centre	Humbert et al. 2009
Use	Energy mix for heating water	IEA, 2011 (EU-27)
Packaging end-of-life	Municipal solid waste treatment	Eurostat 2011
	Energy recovery	ELCD database or ecoinvent v2.2
Product end-of-life	Household connectivity to WWT ¹	OECD
	WWT % removal	Hera, 2004 or other suitable source

676 ¹WWT = wastewater treatment677 **12.7 Annex VII – EOL formulas**

678 The packaging end-of-life is modelled according to recommendations provided by the European
679 Commission to deal with multi-functionality in end-of-life situations (European Commission, 2013).
680 The excel file named “RecyclingFormula-v1-EFPilot-ems24Jan2014.xls” is considered, which describes
681 the 50:50 end-of-life formula. See the PEF shampoo screening report for a sensitivity analysis of the
682 EOL formula.

683 **12.8 Annex VIII - Compiled overview of existing PCRs**

684 The main documents identified to be included in this overview are presented below.

685

Author	Reference
AFNOR (2011)	AFNOR (2011-2012). BP X30-323-5 12/2011, General principles for an environmental communication on mass market product - Part 5: Methodology for the environmental impacts assessment of shampoos. → <i>New version will be published in 2014</i>
European Commission et al. (2012)	European Commission, Joint Research Centre (JRC), Institute for Prospective Technological Studies (IPTS) and LEITAT (2012). Revision of the European Ecolabel Criteria for Soaps, Shampoos and Hair Conditioners: preliminary results from the technical analysis. August 2012.
European Commission et al. (2012a)	European Commission, Joint Research Centre (JRC), Institute for Prospective Technological Studies (IPTS) and LEITAT (2012). Revision of the European Ecolabel Criteria for Soaps, Shampoos and Hair Conditioners: background report including revised draft criteria proposal. August 2012.
Henkel (2008)	Henkel (2008). Case Study Shampoo by Henkel AG & CO. KGAA, Documentation Case Study undertaken within the PCF Pilot Project. 2008. Germany.

686 **12.9 Annex IX – Deviations from EC guidance and methodology**

687 The shampoo PEFCR, despite being a “shadow PEF” and not an official pilot PEF, followed as closely as
688 possible the guidance and methodology proposed by the European Commission. Since the pilot PEFs
689 are currently ongoing, this guidance and methodology may continue to evolve over the coming
690 months and years. Listed below are any deviations that have been identified at this time.

691 **Representative product**

692 According to the European Commission’s PEF guidelines, the representative product may be a virtual
693 product which is identified based on average sales-weighted characteristics of all existing technologies
694 / materials covered by the scope of the PEFCR.

695 Shampoos on the EU market are highly complex, aqueous surfactant-based preparations, with
696 surfactants being the most prominent ingredients in terms of concentration and mediating the
697 primary function (cleansing of hair and scalp). Thus, the shampoo product category is considered as
698 technologically uniform (i.e. one-technology only).

699 Shampoos typically contain 20 – 50 cosmetic ingredients, some of which may be complex mixtures of
700 natural and/or synthetic chemicals (fragrances, botanical extracts, commercially-available pre-
701 mixtures). The overall pool of shampoo components amounts to several hundred chemicals; individual
702 formulations differ widely with regard to their qualitative and quantitative composition.

703 However, shampoo formulations have common characteristics, in terms of ingredient functions:
704 cleansing, viscosity controlling, pH adjustment, hair care/ conditioning, perfuming, preservation.

705 For all the reasons listed above, the technical secretariat decided to construct a virtual representative
706 product containing commonly used ingredients from each functional group, as well as typical and
707 realistic concentrations.

708 **Packaging modelling**

709 The European Commission distributed a document (PEF-OEF_EOL DefaultData_V1.2_uploaded.xls)
710 which contains default assumptions to be used for packaging end-of-life modelling (e.g. recycling rate,
711 energy content per type of packaging for waste heat recovery, landfill and incineration rates). At the
712 time of publication, the shampoo PEFCR was aligned with these recommendations. Note however that
713 there is a packaging working group and it is expected that this document may evolve over time.
714 Discussions are ongoing across several of the different PEF pilots.

715 **Normalisation**

716 This PEFCR Report applies the recommended normalisation factors provided by the European
717 Commission. However, an additional method was tested, in order to help inform the selection of the
718 most relevant impact categories (see Annex III and the screening report for more details).

719 **Verification of the supporting studies**

720 For official PEF pilots, the Commission will verify at least one of the PEF supporting studies. Since the
721 shampoo PEF study is a “shadow” pilot, the supporting studies have not been verified by the
722 Commission.

723 **PEFCR review**

724 For the PEF pilots, an independent third-party panel composed of a minimum of three members (i.e.,
725 a chair and two members) will review the PEFCR. The shampoo PEFCR Report has not undergone such
726 a review.

727 **Reporting, disclosure and communication**

728 The shampoo PEFCR Report does not provide recommendations concerning reporting, disclosure and
729 communication.